

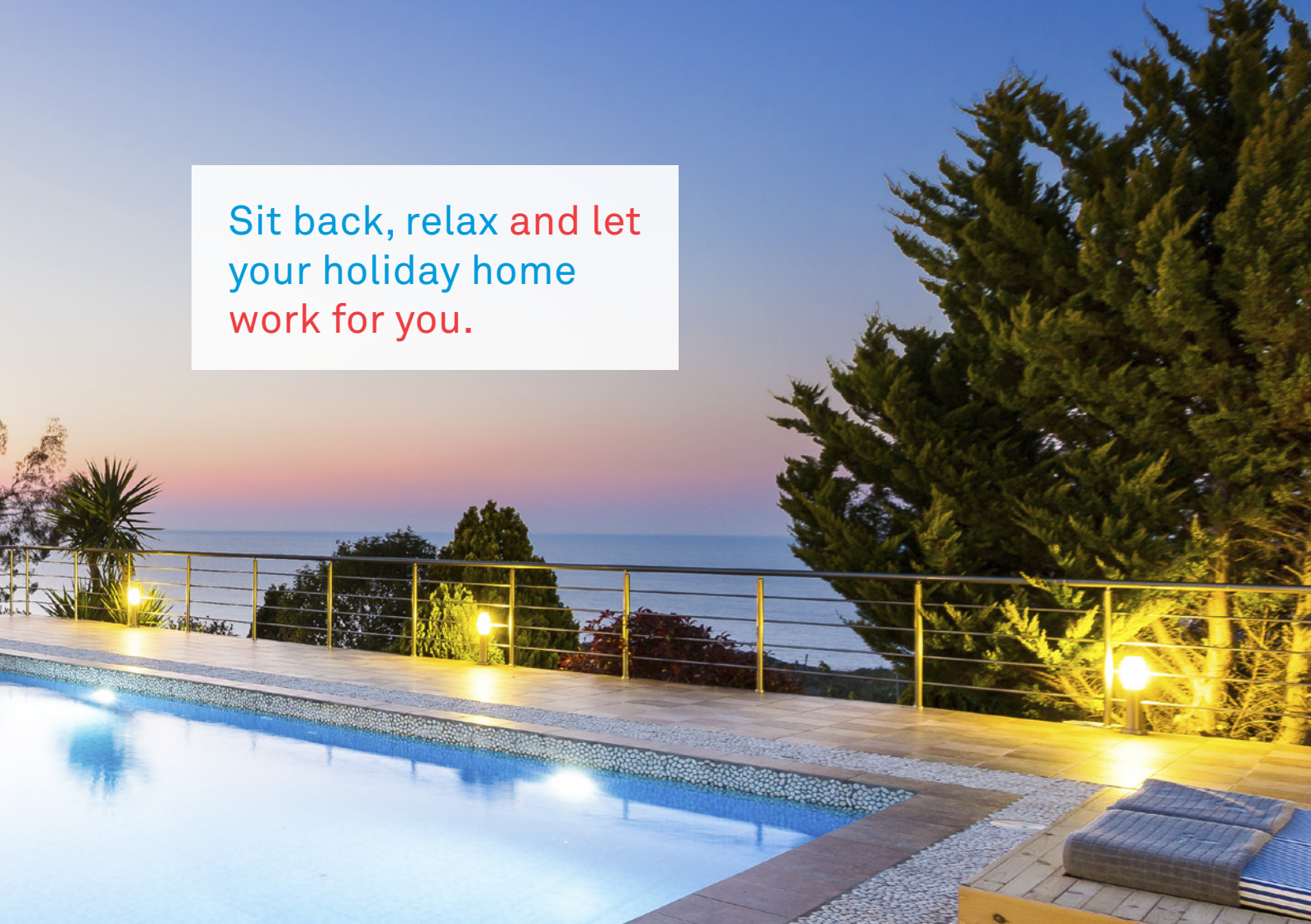


SUCCESSFUL HOLIDAY HOME RENTALS

We offer professional support in renting out your holiday accommodation!



Sit back, relax and let
your holiday home
work for you.



INTERHOME GROUP

Two traditional companies, one promise: to assist owners in the professional rental of their holiday homes. Several years ago, Interhome and Interchalet formed the Interhome Group, which belongs to Hotelplan Holding AG and, in turn, Migros.

We can guarantee the trusted management and effective marketing of your property. At the same time we can satisfy the needs and wishes of our mutual guests quickly and efficiently.

Whether it's a holiday home, chalet or penthouse – situated by the sea, in the mountains or in the city: if you have a holiday home located in a tourist region, we will be happy to help you with the marketing and rental of your property.



OUR BRANDS



Interhome is the largest European holiday home provider, with over 100 local offices in the most popular tourist destinations.



Interchalet is our leading brand for the German market thanks to its outstanding reputation and loyal customer base.

- ✓ Benefit from our combined experience and expertise in the holiday home market.
- ✓ Optimum annual occupancy rates as a result of our marketing activities through leading holiday rental platforms.
- ✓ On-site support through our local offices and network of trusted partners who manage your property.
- ✓ Financial support systems for when renovations or major repairs are due.

WHY RENT OUT WITH THE INTERHOME GROUP?



Earn money

- Regular rental income
- Optimised occupancy
- Punctual payments



Global distribution

- Worldwide visibility
- International markets
- 24/7 Customer Service



Flexible solutions

- Private owners and agencies
- Self-management to full service
- Varied interface partner integration



On-site services

- Professional property management
- Keyholding and cleaning service
- Assistance with legal compliance issues



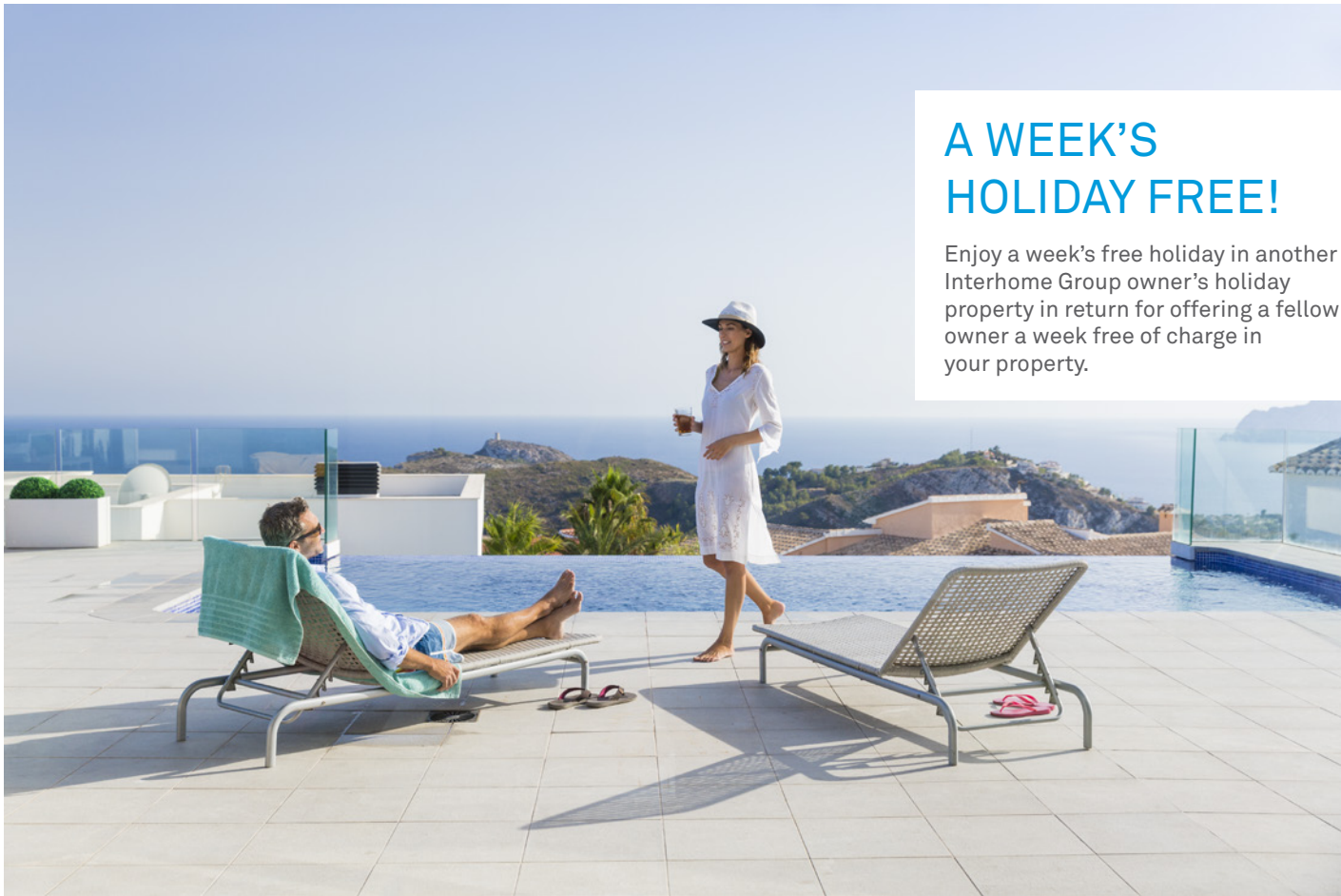
Rent and relax

- Dedicated property consultant
- Operational and logistical management
- Free owner insurance included



Expert guidance and advice

- More than 55 years' industry experience
- Be a member of our global family of holiday home owners



A WEEK'S HOLIDAY FREE!

Enjoy a week's free holiday in another Interhome Group owner's holiday property in return for offering a fellow owner a week free of charge in your property.



SHOWCASE YOUR PROPERTY

Optimal booking rates thanks to effective marketing

- We will help you present your property in the best possible way by:
 - including a detailed description of your holiday home and the local area in 15 languages;
 - creating professional photos as required.
- We will promote and advertise your property using digital and traditional media.
- Potential guests will be able to book your property through a variety of channels, including:
 - Interhome and Interchalet websites, available on 33 domains in 15 languages;
 - Leading online booking websites;
 - Large employers
- Holiday brochures available within travel agencies
- Dedicated social media platforms;
- We send out newsletters, emails and tailor-made offers to stay in regular contact with our customers.
- Our customer service team is available 24/7 via our hotline to provide our mutual customers help and advice.

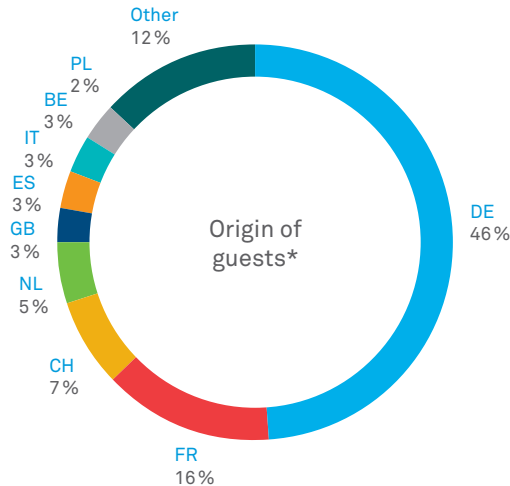


OUR WORLDWIDE SALES NETWORK

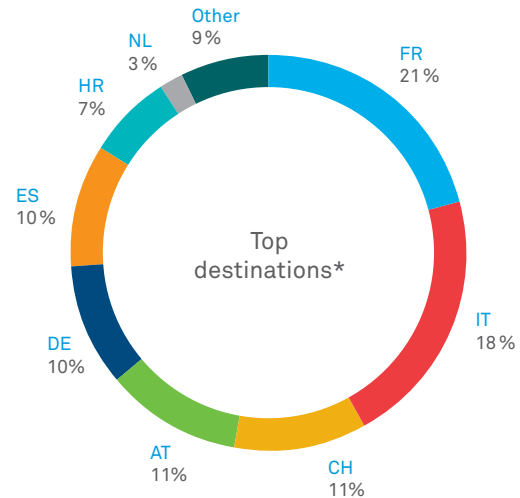
We are where our customers are

The Interhome Group offers 40,000 holiday properties across Europe and the USA. Our customer database of over 900,000 guests buy more than 10 million overnight stays annually in our holiday homes.

Approximately two-thirds of our customers book online and we understand the importance of ensuring our booking platforms – www.interhome.com and www.interchalet.de – are user-friendly, enticing and easy to navigate, book and pay. Every property can also be booked by phone 24/7 from any location and in any of our 15 languages.



*based on number of bookings





Our distribution partners

We work with all the major distribution channels. Our holiday homes can be booked worldwide via our network of over 55,000 online platforms and local travel agents.

Booking.com

 **airbnb**

Vrbo

e-domizil
SUISSE 

hometogo

And many more ...

RELAX WITH OUR ON-SITE SERVICE

We are delighted to offer a full service package in locations where we have an Interhome Group local office.

Here's what we offer:

- Your property will be deep cleaned between bookings and left fully prepared for the next guests to arrive.
- In your absence, we will take care of your holiday home and check it at regular intervals.
- At the end of the season, we check your holiday property, write a control report for you and make suggestions for improvement or repair if necessary.
- Before the start of the season, we will prepare your accommodation for the next guests.



Our teams are happy to assist you and your guests in around 200 destinations.



Check-in / check-out



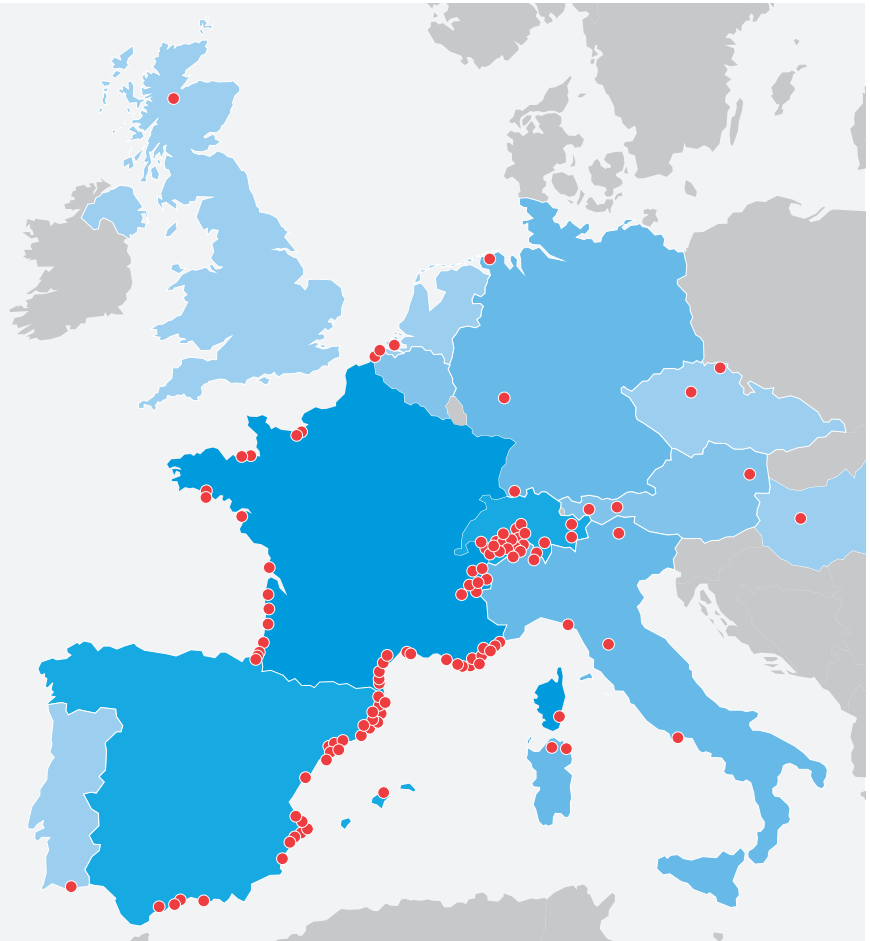
Customer care



Quality management



Property management



WE TAKE CARE OF YOUR GUESTS ...

Both you and your guests can benefit from our full service package

Our experienced teams offer a meet and greet service in more than 200 destinations so guests can relax as soon as they enter the properties. They will handle administrative tasks such as processing deposits and any other incidentals that have been requested.

Our 24/7 on-call service allows us to resolve any issues that may arise during a guest's stay promptly by telephone or in person.

Additional services such as high chairs, baby or extra beds can be arranged by guests at the time of booking or on arrival.



... OR WELCOME YOUR GUESTS YOURSELF

Take care of your guests yourself or leave it to someone you trust

Would you like to manage your holiday home yourself or hand this task to someone you trust? We also offer this option.

The various host tasks include:

- deep cleaning of your property between rentals;
- meet and greet your guests on arrival at the property – including for late arrivals;
- collection of the security deposit and visitor tax;
- handling of any incidental or additional costs;
- check-out and inspection of the property on departure;
- regular checks of your property.



MONITORING BOOKINGS AND MANAGEMENT

We will keep you informed at every stage

- As an Interhome Group property owner, you will have access to your own dashboard on our online portal. You can monitor general and specific information about your bookings such as occupancy rates, arrivals and departures, annual summary lists and much more.
- If you would like to use your accommodation yourself, simply let us know the dates quickly and easily online.
- To ensure optimal planning and preparation, we will send you weekly reservation lists.



YOU ARE IN SAFE HANDS

Everything is well protected thanks to top insurance cover

Insurance against property damage by holiday guests

Our ERV insurance covers property damage, including damage to fixtures, fittings and appliances. To ensure speedy resolution and replacement, we do not require a damage receipt or report – you simply submit an online notification for reimbursement.

You are also insured for the following:

- **Insolvency Protection:** should the organiser become insolvent before or during the trip.
- **Civil Liability Insurance:** should a guest suffer injury or damage to their belongings during their stay at your property.
- **Business Liability Insurance:** in the unlikely case that any damage is caused by one of our employees or contractors.



INTERESTED IN WORKING WITH US?

Don't hesitate and request a no-obligation quote today.

 **Austria**

myhome.at@interhome.group

 **Denmark**

myhome.dk@interhome.group

 **Croatia**

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 **Portugal**

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print sustainable
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